# Introduction to Text Mode Reporting

Hope you enjoyed Leap 2018! We know we covered a lot of ground in a short amount of time. A review of the key takeaways and processes you learned from the Workfront Training team can be found in this reference packet. We hope you picked up some new skills and information to help you tackle and tame your work chaos.

We would love to stay in contact! Email us at

training@workfront.com

with any questions or feedback.

Hope to see you at Leap 2019!

Sincerely, The Training Team





# Text Mode Resources

As you start learning text mode in Workfront, you'll want to keep a few web pages handy. Click the blue links on this PDF to access the URLs.

# **API Explorer**

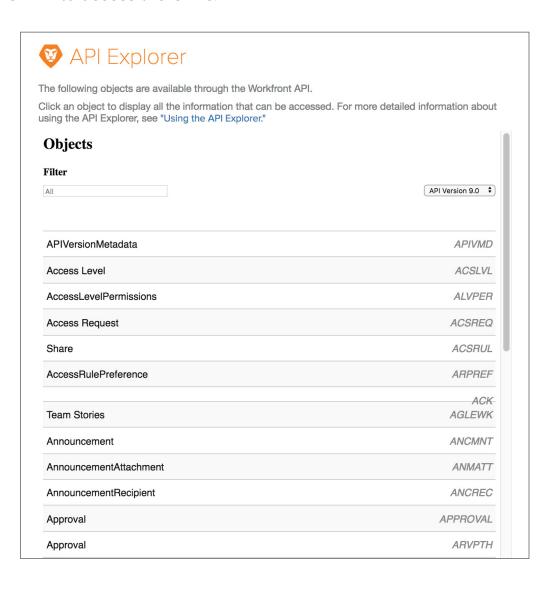
The API Explorer is where you will find the proper database name for native fields in Workfront. It provides a full list of how objects relate to each other and what can be referenced from one object to another. As you use text mode for reporting, you'll be frequently referring to the API Explorer tables.

# Workfront Help Center articles

Filter and condition modifiers allow you to build filters and establish conditions for formatting report results.

Filter variables (wildcards) can be used to define filters, searches, calculated custom data, and views. Wildcards make reports dynamic so they can be utilized over time or by various users. Workfront has date-based and user-based wildcards.

There's also a good overview article about **text mode** that you might find helpful.





# Text Mode Language: camelCase

camelCase refers to a way to write text mode elements to string multi-word attributes together. This is the way that items are found in the database. Although most item names follow the camelCase rules, there are some variations.

## camelCase rules

- First word is lowercase
- No space between words
- First letter of any subsequent word is uppercase

VARIATIONS IN VERBIAGE				
STANDARD BUILDER	TEXT MODE IN DATABASE			
Planned Hours	workRequired			
Original Planned Hours	originalWorkRequired			
Actual Hours	actualWorkRequired			
Issue	opTask			
Issue Type	opTaskType			
Number of Open Issues	numberOpenOpTasks			

# Text Mode: Filter Qualifiers

When working with filters in text mode, you do not need to have the "and" between filter lines. Just enter another criteria on a new line and ensure there is a modifying qualifier for each criteria.

QUALIFIERS				
QUALIFIER	TEXT MODE SYNTAX	EXAMPLE		
Regular Attributes used		_Mod=		
Equal	in	status=CUR,PLN,APR status_Mod=in		
Equal (must equal exactly)	eq	name=XYZ Email Project name_Mod=eq		
Not Equal	notin	status=CPL,DED,ONH status_Mod=notin		
Not Equal (must not equal)	ne	name=XYZ Email Project status_Mod=ne		
Contains (case insensitive)	cicontains	name=email name_Mod=cicontains		
Contains (match exactly)	contains	name=Email name_Mod=contains		
Greater Than	gt	hours=10 hours_Mod=gt		
Greater Than or Equal To	gte	numberOpenOpTasks=5 numberOpenOpTasks_Mod=gte		
Less Than	lt	hours=10 hours_Mod=lt		
Less Than or Equal To	Ite	numberOpenOpTasks=15 numberOpenOpTasks_Mod=Ite		
Is Blank/Null	blank/null	actualCompletionDate_Mod=blank		
Is Not Blank/Not Null	isnotblank/ notnull	ownerID_Mod=notnull		
Date Ranges/Ranges used		_Mod= _Range=		
Between	between	numberOpenOptTask=1 numberOpenOptTask_Mod=between numberOpenOptTask_Range=10		
Not Between	notbetween	numberOpenOptTask=1 numberOpenOptTask_Mod=notbetween numberOpenOptTask_Range=10		



# Text Mode: Views

Views in text mode use camelCase, but they have a different text mode structure. There are four lines of code that each column should have.

ESSENTIAL COMPONENTS OF A COLUMN VIEW			
SAMPLE LINE	DESCRIPTION		
valuefield=	Determines what information the system will pull into the column.		
valueformat=	Tells the system how the information should be displayed in the column.		
name= displayname=	Defines the column header or title		
querysort=	Tells the system what information to sort by when the column header is clicked on		

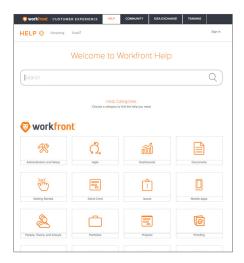
To display information from two columns into a single column in a view, use this syntax.

CODE FOR SHARED COLUMNS				
COLUMN A TO SHARE	BLANK COLUMN	COLUMN B TO SHARE		
"sharecol=true displayname=Name Column	value= valueformat=HTML sharecol=true width=1	Nothing needs to be added to this column		



# Workfront Help & Training

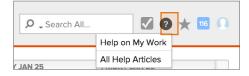
Find answers to software questions on the Workfront Help website. Complete self-paced training in Workfront Ascent and the Workfront Training Center.



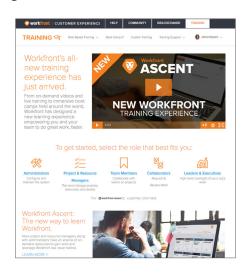
## **Workfront Help website**

## support.workfront.com

- Search for articles about Workfront software features
- View collections of articles about specific topics with the Help Categories
- Keep up with new product features in the Product Announcements area (bottom of the window)



Click the Help icon in the global navigation bar inside Workfront to view Help articles specific to the Workfront area you're on or to access the overall Help website.



## **Workfront Training Center**

# training.workfront.com

- Project managers can find additional training in Workfront Ascent. Click the Project & Resource Managers icon to sign in.
- Team members and collaborators (request and review users) can find training through the Workfront Training Center. Click the appropriate icon to access short videos.
- Click the Training Support link at the top of the window to access a variety of articles about Workfront's training program, including a list of all courses offered.



# Workfront Training PDU Credits

Many of the Workfront Training courses offered at Leap count toward PDUs (Professional Development Units) at PMI (Project Management Institute). Project Manager Fundamentals is a prerequisite for all PDU-eligible courses.

WORKFRONT COURSE NAME	PDUs	ACTIVITY CODE
Boredom vs. Burnout: Managing Your Team's Workload	1	W-009
Driving User Adoption	1	W-013
Essential Skills for Getting Stuff Done	1	W-012
Get Strategic with People Management	1	W-008
Helpful Reports to Get You from Demand to Delivery	1	W-019
Introduction to Agile Work Management	1	W-014
Manage Reviews & Approvals in Workfront	1	W-017
Moving from Legacy to New Resource Management Solutions	1	W-011
Project Time Management	1	W-016
Queue Management	1	W-018
Review & Approval Administration, Part 1	1	000-039
Review & Approval Administration, Part 2	1	000-040
Scrum and Kanban in Workfront	1	W-015
Setting Up Workfront for Better People Management	1	W-010

# **Claim your PDUs**

Occasionally Workfront will retire course codes at PMI. Activity codes for Leap courses will expire at the end of 2018, so be sure to claim them before then. To verify an activity code is still active or claim a credit, go to:

http://www.pmi.org/ > Certifications > Maintain Certification > Visit CCRs > Search Activities > Search for Workfront



# Workfront Training

Ensuring users receive thorough and appropriate training on how to use Workfront is a vital part of a successful implementation and continued adoption. The Workfront Training team offers a variety of training options to fit your organization's needs throughout your Workfront experience.

# THE WORKFRONT TRAINING CENTER

Team members and collaborators can access sessions in the Workfront Training Center to prepare for launch. Anyone who will be using Workfront needs to attend training.

- · Included with your Workfront purchase
- No registration or login required for Workfront Training Center
- Training available for Work license users (team members, executives/ leaders), Collaborator license users, and Workfront Proof users
- · Online learning and live courses available
- Print-ready resources for review and additional learning

Get started at training.workfront.com

# **WORKFRONT ASCENT**

Your core team can prepare for your Workfront implementation by taking training through Workfront Ascent.

- Included with your Workfront purchase
- Online, self-paced learning focuses on the needs of project managers, resource managers, system administrators, and others with Plan licenses
- Option to take live courses to supplement online learning
- Print-ready resources for review and additional learning

Get started at training.workfront.com/ascent



# SYSTEM ADMINISTRATOR BOOT CAMP

New and beginner-level
Workfront system administrators
are invited to spend time at
Workfront headquarters in
Lehi, Utah. Or join us at varying
locations across the country.

- · Administrator-specific standard training courses
- Courses designed specifically for the system administrators attending Boot Camp, based on pre-session surveys and phone calls
- Not intended for experienced, long-time Workfront system administrators or back-end developers

For dates of upcoming sessions or to register, visit the **Boot Camp** webpage

# CUSTOM TRAINING

Custom Training is a collaborative process between your organization's core team and the Workfront Training team. Our goal is to empower users with the knowledge, skills, and resources they need to get the most value from Workfront.

This collaboration leads to successful training and development of custom documentation — and ultimately a successful Workfront launch.

# **Dedicated Standard Course**

- Dedicated course date/time for users
- Virtual or on-site course delivery
- No content customization
- Course taught with Workfront test drives

### **Dedicated Custom Course**

- Dedicated course date/time for users
- Virtual or on-site course delivery
- Course topic selection; customer workflows can be incorporated
- Course taught using customer's live or sandbox environment

### **Custom Documentation**

- Documentation captures your processes and workflows within Workfront's feature functionality
- Custom documentation can be added to custom training purchase or purchased separately

### **Train the Trainer**

- Training consultation and/or working session with Workfront trainer
- Customized course training outline for team members or project managers
- Customer delivers training to end-users

Contact your Workfront sales representative for details.